

DME Update - September 2024

GMC National Training Survey 2024 - Trainee Results

- 2024 survey completed by 90.2% of trainees and 65.9% of trainers
- Encouraging gradual improvement of results
- Teamwork and Rota Design highlighted positively
- Improving trend of aggregate scores for Overall Satisfaction, Supportive Environment, Induction, Educational Governance and Study Leave

Trust/board	Site	Survey Year	2021		2022		2023		2024	
			Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Liverpool Heart and Chest Hospital NHS Foundation Trust - RBQ	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	70.54	Within IQR	78.57	Within IQR	78.72	Within IQR	82.72	Within IQR
		Clinical Supervision	92.36	Within IQR	92.77	Within IQR	94.65	Within IQR	94.89	Within IQR
		Clinical Supervision out of hours	90.75	Within IQR	91.51	Within IQR	90.03	Within IQR	89.77	Within IQR
		Reporting Systems	72.30	Within IQR	73.34	Within IQR	78.05	Within IQR	76.67	Within IQR
		Work Load	50.41	Within IQR	55.70	Within IQR	58.38	Within IQR	59.15	Within IQR
		Teamwork	77.54	Within IQR	77.18	Within IQR	83.07	Within IQR	83.51	Above
		Handover	53.87	Below	69.44	Within IQR	72.53	Within IQR	69.66	Within IQR
		Supportive Environment	66.30	Within IQR	71.90	Within IQR	77.02	Within IQR	79.78	Within IQR
		Induction	74.05	Within IQR	76.61	Within IQR	82.77	Within IQR	88.26	Within IQR
		Adequate Experience	69.84	Q1 but not below	75.00	Within IQR	77.66	Within IQR	81.79	Within IQR
		Curriculum Coverage	68.48	Within IQR						
		Educational Governance	69.38	Within IQR	73.02	Within IQR	77.13	Within IQR	78.80	Within IQR
		Educational Supervision	82.61	Within IQR	85.57	Within IQR	89.36	Within IQR	89.54	Within IQR
		Feedback	75.74	Within IQR	71.12	Within IQR	74.39	Within IQR	70.83	Within IQR
		Local Teaching	61.01	Within IQR	73.97	Within IQR	73.86	Within IQR	72.83	Within IQR
		Regional Teaching	65.85	Within IQR	61.41	Within IQR	68.26	Within IQR	66.85	Within IQR
		Study Leave	68.38	Within IQR	64.30	Within IQR	71.16	Within IQR	82.07	Within IQR
		Rota Design	64.87	Within IQR	65.30	Within IQR	71.31	Within IQR	77.03	Above
		Facilities	56.67	Within IQR	65.57	Within IQR	67.23	Within IQR	61.02	Within IQR

Radiology

			Survey Year	2021		2022		2023		2024	
Programme Gr...	Trust/Board	Site	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Clinical radiology	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction		N less than 3	75.00	Within IQR	66.67	Q1 but not below	98.33	Above
			Clinical Supervision		N less than 3	94.58	Within IQR		N less than 3	100.00	Within IQR
			Clinical Supervision out of hours		N less than 3		N less than 3				N less than 3
			Reporting Systems				N less than 3		N less than 3		N less than 3
			Work Load		N less than 3	56.25	Within IQR	75.00	Within IQR	61.11	Within IQR
			Teamwork		N less than 3	72.22	Within IQR	76.39	Within IQR	88.89	Q4 but not above
			Supportive Environment		N less than 3	75.00	Within IQR	76.67	Within IQR	95.00	Above
			Induction		N less than 3	78.33	Within IQR	73.33	Q1 but not below	98.33	Above
			Adequate Experience		N less than 3	66.67	Below	54.17	Q1 but not below	79.17	Within IQR
			Curriculum Coverage		N less than 3						
			Educational Governance		N less than 3	66.67	Q1 but not below	41.67	Below	80.56	Within IQR
			Educational Supervision		N less than 3	81.25	Within IQR	77.08	Q1 but not below	91.67	Within IQR
			Feedback			88.89	Within IQR		N less than 3		N less than 3
			Local Teaching		N less than 3	86.67	Within IQR	81.11	Within IQR	95.55	Above
			Regional Teaching		N less than 3	29.17	Below	63.89	Within IQR	33.33	Q1 but not below
			Study Leave		N less than 3	58.33	Within IQR	49.30	Below	100.00	Within IQR
			Facilities		N less than 3		N less than 3		N less than 3		N less than 3

Radiology

- Significant improvement in feedback for radiology reflecting the hard work of the department and also the leadership of the previous and current tutors, Dr Monika Radike and Dr Linu Kuruvilla
- Overall satisfaction, Teamwork, Supportive Environment and Local Teaching highlighted positively
- Teaching has improved significantly with development of a weekly teaching calendar in line with the RCR curriculum
- Detailed review of responses has taken place, and the following points have been noted and actioned:
 - Clinical supervision - sharing of consultant rotas to allow trainees to contact appropriate consultants swiftly, and addition of named supervising consultant to all trainee CT and MRI sessions
 - Educational governance - improved awareness within training group of how to raise concerns, if they have them, via the Clinical Tutor, their Educational Supervisor or the Trainee Link
 - Facilities - some challenges trust-wide regarding car parking and wi-fi provision, space for additional workstations within the radiology dept, continuing issues with access within radiology (CT and MRI) for trainees

Intensive Care Medicine

Post specialty	Trust/board	Site	Indicator	Survey Year		2021		2022		2023		2024	
				Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Intensive care medicine	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	54.44	Below	87.14	Within IQR	76.67	Within IQR	76.11	Within IQR		
			Clinical Supervision	89.31	Q1 but not below	96.43	Within IQR	92.78	Within IQR	91.11	Within IQR		
			Clinical Supervision out of hours	95.31	Within IQR	92.86	Within IQR	86.81	Q1 but not below	86.57	Q1 but not below		
			Reporting Systems	80.75	Within IQR	79.82	Within IQR	77.50	Within IQR	70.00	Within IQR		
			Work Load	72.92	Above	67.86	Within IQR	65.28	Within IQR	68.75	Within IQR		
			Teamwork	73.15	Within IQR	84.53	Q4 but not above	82.41	Within IQR	83.33	Q4 but not above		
			Handover	50.69	Below	83.33	Above	70.14	Within IQR	67.97	Within IQR		
			Supportive Environment	70.56	Within IQR	85.00	Within IQR	77.22	Within IQR	78.89	Within IQR		
			Induction	76.67	Within IQR	89.29	Within IQR	83.33	Within IQR	79.44	Q1 but not below		
			Adequate Experience	52.78	Below	85.71	Within IQR	77.78	Within IQR	77.78	Within IQR		
			Curriculum Coverage	57.41	Below								
			Educational Governance	64.81	Q1 but not below	77.38	Within IQR	83.33	Within IQR	70.37	Within IQR		
			Educational Supervision	81.94	Within IQR	93.75	Within IQR	89.58	Within IQR	81.25	Within IQR		
			Feedback	77.08	Within IQR	68.75	Within IQR	65.28	Within IQR	47.50	Q1 but not below		
			Local Teaching	59.07	Q1 but not below	88.81	Above	89.63	Within IQR	78.33	Within IQR		
			Regional Teaching	59.26	Within IQR	70.24	Within IQR	64.35	Within IQR	49.07	Within IQR		
			Study Leave	63.54	Within IQR	38.02	Below	74.31	Within IQR	75.00	Within IQR		
			Rota Design	66.41	Within IQR	82.14	Q4 but not above	81.25	Within IQR	77.08	Within IQR		
			Facilities	50.00	Within IQR		N less than 3	80.00	Within IQR	61.50	Within IQR		

Intensive Care Medicine (ICM)

- Responses include doctors undertaking specialty training in ICM but also Internal Medicine Trainees undertaking 3-month placements in Intensive Care
- Areas returning results in the lower quartile include Clinical Supervision Out Of Hours, Induction and Feedback
- Action Plan - Faculty Lead for ICM
 - Specific induction information for ICM trainees within departmental induction
 - Out of hours escalation policy in development to signpost who concerns regarding patients should be escalated to
 - Collection of formal feedback from across the consultant body to share with trainees, in addition to informal feedback given across the rotation
- Action Plan - IMT Lead for ICM
 - Trainees requested to inform the department as soon as possible of dates of regional teaching, often requested at very short notice
 - Improved induction process to direct to rest facilities and to highlight roles and responsibilities
 - Trainees advised of the process for seeking advice and support out of hours in critical care via ACCP, registrar on ICU and on call consultant as required, alongside escalation policy
 - Formal feedback process from across the consultant body

Cardiothoracic Surgery

Post Specialty

			Survey Year	2021		2022		2023		2024	
Post specialty	Trust/board	Site	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Cardio-thoracic surgery	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	58.33	Q1 but not below	65.00	Within IQR	88.33	Within IQR	81.00	Within IQR
			Clinical Supervision	88.33	Within IQR		N less than 3	99.17	Above	96.00	Above
			Clinical Supervision out of hours	87.50	Within IQR		N less than 3	89.58	Within IQR	88.75	Within IQR
			Reporting Systems	68.00	Within IQR	61.67	Within IQR	79.17	Within IQR	77.00	Within IQR
			Work Load	39.58	Within IQR	39.58	Within IQR	43.75	Within IQR	43.75	Within IQR
			Teamwork	72.22	Within IQR	66.67	Within IQR	86.11	Above	81.67	Within IQR
			Handover	58.33	Within IQR	64.58	Within IQR	74.65	Within IQR	70.00	Within IQR
			Supportive Environment	49.17	Below	50.00	Below	67.50	Within IQR	74.00	Within IQR
			Induction	76.67	Within IQR	75.83	Within IQR	84.17	Within IQR	89.00	Within IQR
			Adequate Experience	45.83	Below	58.33	Q1 but not below	87.50	Within IQR	90.00	Within IQR
			Curriculum Coverage	55.56	Below						
			Educational Governance	66.67	Within IQR	50.00	Q1 but not below	70.83	Within IQR	78.33	Within IQR
			Educational Supervision	78.13	Q1 but not below	83.33	Within IQR	95.83	Within IQR	90.00	Within IQR
			Feedback	88.33	Within IQR	91.67	Within IQR	95.14	Above	94.45	Above
			Local Teaching	51.25	Within IQR	43.89	Q1 but not below	53.33	Within IQR	43.67	Q1 but not below
			Regional Teaching	52.78	Within IQR	50.00	Within IQR	45.14	Q1 but not below	70.00	Within IQR
			Study Leave	57.08	Within IQR	58.33	Within IQR	78.47	Within IQR	87.50	Within IQR
			Rota Design	46.88	Within IQR	41.67	Within IQR	79.17	Above	80.00	Above
			Facilities	42.50	Below	58.33	Within IQR	57.00	Within IQR	56.56	Within IQR

Programme Group

			Survey Year	2021		2022		2023		2024	
Programme Gr...	Trust/Board	Site	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Cardio-thoracic surgery	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	53.75	Below	65.00	Below	90.00	Within IQR	80.00	Within IQR
			Clinical Supervision	87.50	Q1 but not below		N less than 3	99.00	Within IQR	96.25	Within IQR
			Clinical Supervision out of hours	85.42	Q1 but not below		N less than 3	88.75	Q1 but not below	89.06	Below
			Reporting Systems	66.67	Within IQR	61.67	Q1 but not below	80.00	Within IQR	77.50	Within IQR
			Work Load	35.94	Q1 but not below	39.58	Within IQR	42.50	Within IQR	37.50	Within IQR
			Teamwork	70.84	Within IQR	66.67	Q1 but not below	88.33	Within IQR	79.17	Within IQR
			Handover	62.50	Within IQR	64.58	Within IQR	76.25	Within IQR	71.88	Within IQR
			Supportive Environment	47.50	Below	50.00	Below	69.00	Within IQR	72.50	Within IQR
			Induction	75.00	Within IQR	75.83	Within IQR	85.00	Within IQR	88.75	Within IQR
			Adequate Experience	40.63	Below	58.33	Q1 but not below	90.00	Within IQR	87.50	Within IQR
			Curriculum Coverage	52.09	Q1 but not below						
			Educational Governance	66.67	Q1 but not below	50.00	Below	71.67	Within IQR	79.17	Within IQR
			Educational Supervision	75.00	Below	83.33	Within IQR	95.00	Within IQR	89.06	Within IQR
			Feedback	83.33	Within IQR	91.67	Within IQR	95.83	Within IQR	94.45	Within IQR
			Local Teaching	55.63	Within IQR	43.89	Q1 but not below	64.00	Within IQR	50.42	Q1 but not below
			Regional Teaching	54.17	Q1 but not below	50.00	Q1 but not below	44.17	Q1 but not below	66.67	Q1 but not below
			Study Leave	61.98	Within IQR	58.33	Within IQR	80.42	Within IQR	87.50	Within IQR
			Rota Design	46.88	Below	41.67	Below	83.75	Above	78.13	Within IQR
			Facilities	43.33	Below	58.33	Within IQR	57.00	Within IQR	55.42	Within IQR

Cardiothoracic Surgery

- Post specialty - includes doctors working at junior and senior levels within surgery at LHCH
- Programme group - focusses on more senior trainees on cardiothoracic surgery training program
- Local teaching an area highlighted for improvement across both groups - solution since developed with weekly teaching program receiving excellent feedback so far
- Post specialty
 - 100% of responses recorded adequate experience for their training and good or very good practical experience
 - Clinical supervision:
 - 100% rated the quality of clinical supervision good or very good
 - 100% never supervised by someone they feel isn't competent to do so
 - 100% never expected to gain consent for procedures they feel unable to do so for
 - Educational supervision, educational governance and induction – score well in all areas

Cardiothoracic Surgery - Programme Group

- Programme group - majority positive responses with points dropped in isolated areas
 - Clinical supervision out of hours
 - Quality – 75% good, **25% neither good nor poor**
 - Clinically supervised by people not qualified to so – 100% never
 - Coping with situations outside of competence or experience – 50% never, **50% less than once a month**
 - Taking consent for procedures they do not understand – 100% never
 - Adequate experience
 - 100% state post supports them to gain required competencies and practical experience (very good or good)
 - Clinical supervision
 - 100% quality of supervision good or very good
 - 100% never forced to take consent for procedures they do not understand
 - 100% say they are aware of who is supervising them and that they are accessible
 - Overall satisfaction
 - Quality of teaching – 50% good or very good, **50% poor**
 - Quality of supervision – 100% good or very good
 - Post useful to future career – 100% yes
 - Quality of experience – 100% good or very good

Cardiothoracic Surgery - LHCH Local Training Survey

- 14 responses - 3 deanery employed; 11 locally employed
 - 11/14 - quality and accessibility of educational supervision appropriate to training needs
 - 12/14 - receive constructive feedback on progress
 - “Theatre opportunities have been steadily increasing and getting better. There is a drive to improve trainee led cases... ..Work is being done all the time regarding how to improve training opportunities with regular meetings and feedback.”
 - “There are raising issues of consultants allocations and training opportunities. There is an inequality between NTNs and clinical fellows when it comes to allocations and training opportunity favouring NTNs.”
- Highlights ongoing requirement to focus on the training culture within theatre across the full surgical trainee team but also evidence of improvement compared to results in previous years
- Regular meetings and mentoring of locally employed surgical doctors planned to improve theatre opportunities and engagement

Cardiology

Post Specialty

			Survey Year		2021		2022		2023		2024	
Post specialty	Trust/board	Site	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	
Cardiology	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	80.00	Within IQR	79.58	Within IQR	77.08	Within IQR	80.00	Within IQR	
			Clinical Supervision	94.69	Within IQR	91.25	Within IQR	92.92	Within IQR	94.55	Within IQR	
			Clinical Supervision out of hours	90.42	Within IQR	92.05	Within IQR	90.34	Within IQR	92.61	Within IQR	
			Reporting Systems	74.64	Within IQR	70.91	Within IQR	76.82	Above	77.78	Within IQR	
			Work Load	40.76	Within IQR	47.22	Within IQR	53.30	Within IQR	49.43	Within IQR	
			Teamwork	79.17	Within IQR	79.17	Within IQR	82.64	Within IQR	83.33	Above	
			Handover	52.50	Within IQR	64.39	Within IQR	72.92	Within IQR	71.88	Within IQR	
			Supportive Environment	67.19	Within IQR	70.00	Within IQR	73.75	Within IQR	77.73	Within IQR	
			Induction	76.25	Within IQR	67.50	Within IQR	77.50	Within IQR	86.82	Within IQR	
			Adequate Experience	83.59	Within IQR	73.96	Within IQR	70.83	Within IQR	73.86	Within IQR	
			Curriculum Coverage	78.65	Within IQR							
			Educational Governance	76.04	Above	70.83	Within IQR	77.08	Q4 but not above	74.24	Within IQR	
			Educational Supervision	87.89	Within IQR	82.29	Within IQR	91.67	Within IQR	89.20	Within IQR	
			Feedback	75.60	Within IQR	59.72	Within IQR	78.33	Within IQR	77.32	Within IQR	
			Local Teaching	69.43	Within IQR	65.70	Within IQR	75.56	Within IQR	71.06	Within IQR	
			Regional Teaching	71.88	Within IQR	57.99	Within IQR	74.65	Within IQR	82.58	Within IQR	
			Study Leave	76.39	Within IQR	60.07	Within IQR	73.44	Within IQR	65.91	Within IQR	
			Rota Design	71.88	Within IQR	56.82	Within IQR	61.46	Within IQR	71.02	Within IQR	
			Facilities	64.50	Within IQR	63.75	Within IQR	62.73	Within IQR	60.14	Within IQR	

Programme Group

			Survey Year		2021		2022		2023		2024	
Programme Gr...	Trust/Board	Site	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	
Cardiology	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	80.38	Within IQR	83.89	Within IQR	77.78	Within IQR	82.22	Within IQR	
			Clinical Supervision	95.77	Within IQR	96.11	Within IQR	91.67	Within IQR	93.89	Within IQR	
			Clinical Supervision out of hours	91.15	Within IQR	96.09	Above	90.28	Within IQR	92.36	Within IQR	
			Reporting Systems	75.91	Within IQR	72.78	Within IQR	78.33	Within IQR	80.00	Within IQR	
			Work Load	39.10	Within IQR	51.16	Within IQR	49.31	Within IQR	43.75	Within IQR	
			Teamwork	82.05	Within IQR	80.56	Within IQR	82.41	Within IQR	83.33	Q4 but not above	
			Handover	50.52	Below	67.45	Within IQR	75.69	Q4 but not above	74.22	Within IQR	
			Supportive Environment	66.15	Within IQR	73.89	Within IQR	72.78	Within IQR	75.56	Within IQR	
			Induction	79.23	Within IQR	66.11	Q1 but not below	73.89	Within IQR	85.00	Within IQR	
			Adequate Experience	86.54	Within IQR	84.72	Within IQR	72.22	Q1 but not below	80.56	Within IQR	
			Curriculum Coverage	81.41	Within IQR							
			Educational Governance	76.92	Within IQR	74.07	Within IQR	75.00	Within IQR	75.93	Within IQR	
			Educational Supervision	89.42	Within IQR	92.36	Within IQR	93.75	Within IQR	91.67	Within IQR	
			Feedback	77.27	Within IQR	73.61	Within IQR	86.98	Within IQR	77.32	Within IQR	
			Local Teaching	67.63	Within IQR	68.52	Within IQR	71.67	Within IQR	75.74	Within IQR	
			Regional Teaching	78.53	Within IQR	68.52	Within IQR	70.83	Within IQR	82.41	Within IQR	
			Study Leave	84.20	Within IQR	65.28	Within IQR	78.94	Within IQR	61.11	Within IQR	
			Rota Design	74.52	Within IQR	60.94	Within IQR	59.72	Within IQR	69.44	Within IQR	
			Facilities	61.43	Within IQR	66.67	Within IQR	61.25	Within IQR	70.18	Within IQR	

Cardiology

- 2024 results across Post Specialty and Programme Group largely encouraging
- Improving scores for Induction
- Teamwork stands out positively in both groups
- Opportunity to focus on cardiology when at LHCH contributes to positive scores and feedback from senior trainees

Respiratory Medicine

Post Specialty

		Survey Year	2021		2022		2023		2024	
Post specialty	Trust/board	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Respiratory Medicine	Liverpool Heart and Chest Hospital NHS Foundation Trust	Overall Satisfaction	76.67	Within IQR	68.00	Within IQR	85.00	Within IQR	76.67	Within IQR
		Clinical Supervision	96.67	Above	92.00	Within IQR	97.50	Above	95.83	Above
		Clinical Supervision out of hours	95.14	Above	91.25	Within IQR	95.83	Above	87.50	Within IQR
		Reporting Systems		N less than 3	76.67	Q4 but not above		N less than 3	91.67	Above
		Work Load	61.80	Above	69.58	Above	74.48	Above	75.00	Above
		Teamwork	80.56	Within IQR	81.67	Within IQR	91.67	Above	91.67	Above
		Handover		N less than 3	70.31	Within IQR	62.50	Within IQR	77.50	Q4 but not above
		Supportive Environment	75.00	Within IQR	68.00	Within IQR	93.75	Above	86.67	Above
		Induction	75.42	Within IQR	78.00	Within IQR	81.25	Within IQR	89.17	Within IQR
		Adequate Experience	70.83	Within IQR	57.50	Q1 but not below	87.50	Within IQR	72.92	Within IQR
		Curriculum Coverage	75.00	Within IQR						
		Educational Governance	80.56	Q4 but not above	78.33	Q4 but not above	85.42	Above	76.39	Q4 but not above
		Educational Supervision	87.50	Within IQR	87.50	Within IQR	76.56	Within IQR	90.63	Within IQR
		Feedback		N less than 3	63.89	Within IQR	58.33	Within IQR	63.54	Within IQR
		Local Teaching	43.89	Q1 but not below	54.33	Within IQR	48.75	Q1 but not below	61.39	Within IQR
		Regional Teaching	77.78	Above	83.33	Above	87.50	Above	61.11	Within IQR
		Study Leave		N less than 3	75.00	Within IQR	70.14	Within IQR	87.50	Within IQR
		Rota Design	80.56	Above	76.25	Above	79.69	Above	81.25	Above

Programme Group

Survey Year			2021		2022		2023		2024		
Programme Gr...	Trust/Board	Site	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Respiratory medicine	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	N less than 3	81.67	Within IQR	93.33	Within IQR	83.75	Within IQR	
			Clinical Supervision	N less than 3	96.67	Within IQR	98.33	Within IQR	95.00	Within IQR	
			Clinical Supervision out of hours	N less than 3	97.92	Above	N less than 3	93.75	Within IQR		
			Reporting Systems	N less than 3	N less than 3	N less than 3	N less than 3				
			Work Load	N less than 3	72.22	Above	68.06	Q4 but not above	71.88	Q4 but not above	
			Teamwork	N less than 3	83.33	Q4 but not above	97.22	Above	95.83	Above	
			Handover	N less than 3	N less than 3	N less than 3	77.08	Q4 but not above			
			Supportive Environment	N less than 3	85.00	Within IQR	100.00	Above	81.25	Within IQR	
			Induction	N less than 3	85.00	Within IQR	93.33	Above	91.25	Above	
			Adequate Experience	N less than 3	83.33	Within IQR	100.00	Within IQR	87.50	Within IQR	
			Curriculum Coverage	N less than 3							
			Educational Governance	N less than 3	80.56	Within IQR	91.67	Above	79.17	Within IQR	
			Educational Supervision	N less than 3	87.50	Within IQR	85.42	Within IQR	87.50	Within IQR	
			Feedback		N less than 3	N less than 3	N less than 3	N less than 3			
			Local Teaching	N less than 3	44.44	Q1 but not below	39.44	Q1 but not below	72.50	Within IQR	
			Regional Teaching	N less than 3	91.67	Above	91.67	Above	70.83	Within IQR	
			Study Leave	N less than 3	79.17	Within IQR	70.14	Within IQR	90.63	Within IQR	
			Rota Design	N less than 3	85.42	Above	89.58	Above	82.81	Above	

Respiratory Medicine

- Results for 2024 continue to be excellent
- Many areas retaining high scores from previous years
- Improvement in provision of local teaching - initiatives to improve teaching by signposting a range of specialty areas that different consultants teaching on plus a Community Respiratory teaching program that has been very well received

Internal Medicine

			Survey Year	2021		2022		2023		2024	
Programme Gr...	Trust/Board	Site	Indicator	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Internal Medicine Training Stage One	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction	58.33	Below	77.50	Within IQR	73.64	Within IQR	70.00	Within IQR
			Clinical Supervision	92.08	Within IQR	92.50	Within IQR	93.64	Within IQR	92.27	Within IQR
			Clinical Supervision out of hours	95.31	Above	90.63	Within IQR	86.88	Within IQR	84.47	Within IQR
			Reporting Systems	79.11	Above	81.11	Above	75.63	Q4 but not above	75.71	Q4 but not above
			Work Load	72.92	Above	66.25	Above	70.08	Above	72.16	Above
			Teamwork	75.93	Within IQR	89.17	Above	83.33	Q4 but not above	82.58	Within IQR
			Handover	60.42	Within IQR	72.22	Within IQR	65.91	Within IQR	68.75	Within IQR
			Supportive Environment	75.56	Q4 but not above	81.50	Q4 but not above	77.73	Within IQR	83.18	Above
			Induction	80.00	Within IQR	84.00	Within IQR	79.55	Within IQR	80.91	Within IQR
			Adequate Experience	54.17	Within IQR	63.75	Within IQR	70.45	Within IQR	63.64	Within IQR
			Curriculum Coverage	61.11	Within IQR						
			Educational Governance	69.44	Within IQR	79.17	Q4 but not above	82.58	Above	66.67	Within IQR
			Educational Supervision	87.50	Within IQR	88.75	Within IQR	86.36	Within IQR	81.82	Within IQR
			Feedback	83.93	Within IQR	64.88	Within IQR	48.96	Within IQR	55.95	Within IQR
			Local Teaching	73.52	Within IQR	83.67	Above	89.39	Above	62.73	Within IQR
			Regional Teaching	58.34	Within IQR	62.08	Within IQR	69.32	Above	48.49	Within IQR
			Study Leave	61.11	Within IQR	51.30	Within IQR	75.42	Above	75.00	Within IQR
			Rota Design	68.75	Within IQR	77.50	Above	76.70	Above	76.14	Above
			Facilities	59.22	Within IQR	76.25	Above	74.38	Within IQR	50.36	Within IQR

Internal Medicine

- Responses received from doctors undertaking posts in cardiology, respiratory medicine and intensive care medicine
- Positive outliers Workload, Supportive Environment and Rota Design
- A reduction in scores for local teaching - expected to return to previous level next year, impacted by period of unanticipated leave at the time of this survey

Anaesthesia

Post specialty	Trust/board	Site	Survey Year	Indicator	2021		2022		2023		2024	
					Sc...	Outcome	Sc...	Outcome	Sc...	Outcome	Sc...	Outcome
Anaesthetics	Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Overall Satisfaction		82.14	Within IQR	88.00	Within IQR	78.33	Within IQR	89.09	Within IQR
			Clinical Supervision		95.00	Within IQR	95.50	Within IQR	92.78	Within IQR	95.45	Within IQR
			Clinical Supervision out of hours		92.56	Within IQR	91.88	Within IQR	88.89	Within IQR	90.53	Within IQR
			Reporting Systems		73.75	Within IQR	75.50	Within IQR	80.00	Within IQR	76.67	Within IQR
			Work Load		56.25	Within IQR	52.50	Within IQR	59.03	Within IQR	57.39	Within IQR
			Teamwork		78.57	Within IQR	76.67	Within IQR	81.48	Within IQR	77.27	Within IQR
			Handover		59.82	Q1 but not below	68.54	Within IQR	70.37	Within IQR	65.42	Within IQR
			Supportive Environment		72.86	Within IQR	74.50	Within IQR	79.44	Within IQR	75.45	Within IQR
			Induction		80.00	Within IQR	88.00	Within IQR	93.33	Within IQR	93.18	Within IQR
			Adequate Experience		89.29	Within IQR	90.00	Within IQR	83.33	Within IQR	93.18	Within IQR
			Curriculum Coverage		80.95	Within IQR						
			Educational Governance		72.62	Within IQR	81.67	Within IQR	79.63	Within IQR	89.39	Within IQR
			Educational Supervision		85.71	Within IQR	90.63	Within IQR	93.06	Within IQR	94.32	Within IQR
			Feedback		73.33	Within IQR	80.56	Within IQR	87.50	Within IQR	59.17	Within IQR
			Local Teaching		54.29	Q1 but not below	86.67	Within IQR	78.70	Within IQR	80.91	Within IQR
			Regional Teaching		66.07	Within IQR	62.92	Within IQR	70.83	Within IQR	74.24	Within IQR
			Study Leave		73.26	Within IQR	81.25	Within IQR	71.87	Within IQR	94.32	Within IQR
			Rota Design		68.75	Within IQR	70.63	Within IQR	70.83	Within IQR	77.27	Within IQR
			Facilities		78.44	Above	65.63	Within IQR	80.31	Q4 but not above	59.50	Within IQR

Anaesthesia

- Continue to receive reassuring results from the survey
 - 100% agree or strongly agree that they have gain enough experience for their stage of training; 100% report that the post will allow them to gain the competencies they require for their stage of training; 100% rate the practical experience they gain as very good or good
 - 100% agree or strongly agree that the feedback they receive is fair and constructive
 - 100% rate the quality of supervision as very good or good
 - 90% quality of teaching (informal and formal) as good or very good
 - 100% rated the post as good or very good and 100% stated that they agree or strongly agree that the post will be beneficial to their future career

Anaesthesia

- Challenging placement for trainees from across the deanery due to the specialty nature of the surgery undertaken here and the busy out of hours component to their work
 - Burnout questions score highly which is a source of concern but is increasingly identified across medical training
 - Requirement to cope with clinical competence outside of competence or experience - 63% never; 18% less than once a month; 9% monthly; 9% weekly
 - 80% quality of clinical supervision out of hours very good or good
- Local survey feedback
 - Very positive in terms of induction, support and training opportunities
 - Requirement to cover intensive care unit during on call sessions is less well received given placement is to acquire competencies in anaesthesia only since development of the new curriculum
 - “I have felt well supported throughout the rotation and the placement is of good educational value”
 - “Excellent workplace where everyone is treated with respect... ...providing really good learning opportunities”.
- Development of an escalation policy to assist trainees in seeking advice for unwell patients out of hours is awaiting ratification
- Drop in the aggregate scores for feedback and facilities - requirement improved theatre feedback highlighted

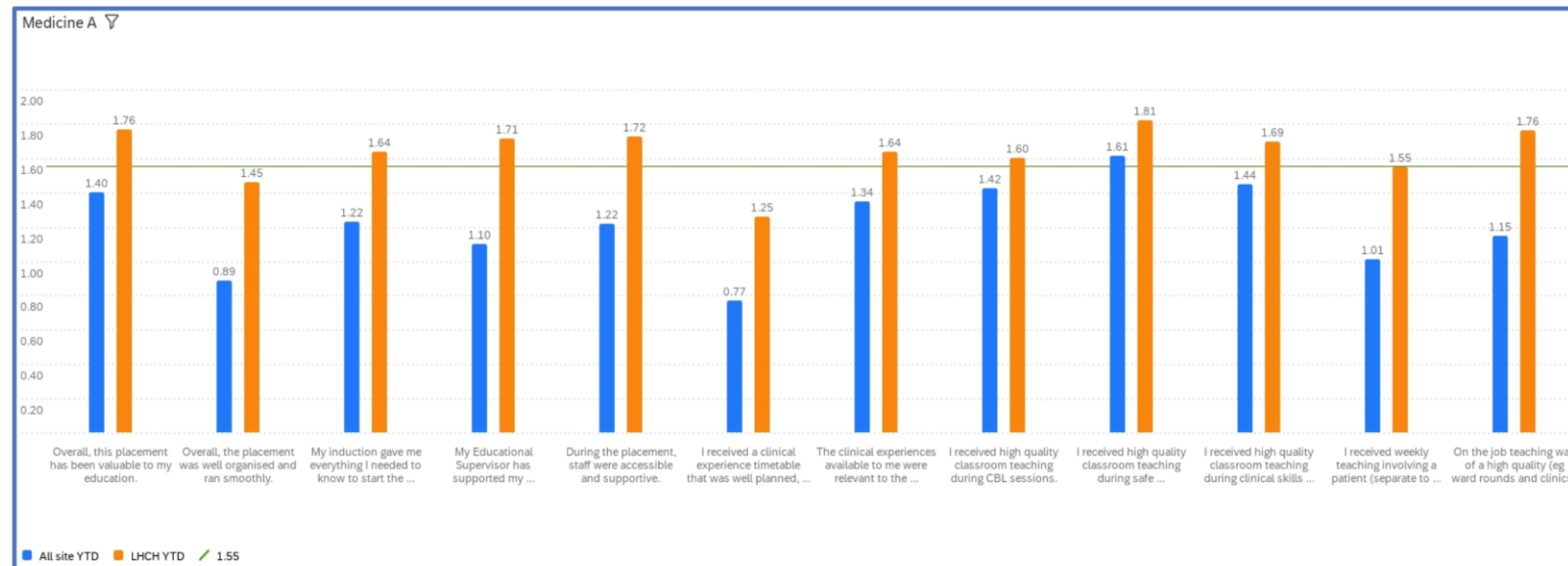
GMC National Trainer Survey

Trust/board	Site	Survey Year	2023		2024	
		Indicator	Score	Outcome	Score	Outcome
Liverpool Heart and Chest Hospital NHS Foundation Trust	Liverpool Heart and Chest Hospital NHS Trust HQ - RBQHQ	Supportive Environment	71.53	Within IQR	76.62	Above
		Educational Governance	64.58	Within IQR	67.67	Within IQR
		Professional Development	70.57	Within IQR	70.22	Within IQR
		Appraisal	53.65	Within IQR	57.18	Within IQR
		Support for Training	64.93	Within IQR	71.68	Within IQR
		Time to Train	56.08	Within IQR	60.26	Within IQR
		Rota Issues	60.64	Within IQR	57.87	Within IQR
		Handover	60.23	Within IQR	62.23	Within IQR
		Resources to Train	68.23	Within IQR	72.22	Within IQR

Improving the Working Lives of Doctors in Training (DiT)

- Series of actions expected by NHSE with the aim of improving the educational experience and working lives of DiT
- Key actions for LHCH:
 - Improved rota choice and flexibility, better rota management and deployment
 - Rota working group
 - Working with Allocate to understand how the current system could serve our rotating doctors better
 - Reduce duplicative inductions and pay errors, streamline and improve HR support
 - Continuing review of mandatory training delivered during induction and time allocated for completion of online modules at start of post
 - Create a sense of value and belonging for our doctors
 - Improved access to lockers and location to store belongings securely required
 - Review of departmental compliance with BMA Wellbeing Guidance ongoing
- Facilities - key area of the GMC survey
 - Availability of food out of hours featured frequently - now improved with ability to order food at night

Undergraduate Training



- Continue to work closely with UoL to ensure high standard of training, excellent feedback from 23/24 academic year
- Appointment of new Undergraduate Medical Lead, Dr Kamlesh Mohan
- Reviewing program at LHCH ahead of new academic year at the beginning of September
- Addition of new simulation sessions and re-development of ward-based learning opportunities

Additional Trust-wide Actions

- Pulse-check local training survey
 - Next survey planned for October 2024 with ongoing plan for 3-monthly surveys
- Simulation
 - Charitable program proceeding at pace to develop and equip an on-site simulation suite at LHCH
 - Increasing access to simulation for medical students and development of scenarios for multidisciplinary teams